Stephen "Stepto" Toulouse

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http://stepto.com

Skills

- **Corporate Public Relations, Computer Security/Crisis Communications Expert**
- **Passionate Gamer with Extensive Experience in the Entertainment Industry**
- **Senior Leadership, Management, and Cross Group Collaboration**
- **Writer of Wry Wry-isms, Abuser of Capital Letters In Skills Sections Of Resumes**

Experience

May 2017- Current   Senior Security Advisor, Electronic Arts (CONTRACT)

Aug 2016- Mar. 2017   Senior Security Advisor, Leviathan Security
- CISO level Risk and Advisory to clients
- PCI, Auditing, and Compliance consulting and education
- Cloud security assessment, web application and infrastructure analysis
- Entertainment industry and community guidance and execution for interactive environments
- Crisis management/Incident response for clients

Mar. 2015-April 2016   Director of Hacker Success, HackerOne
- Strategic direction for security researcher relationships
- Public liaison to all levels of security researcher and vendor communities.
- Integration of security researcher interests into company marketing, metrics, processes

July 2013-July 2014   Technical Project Manager, HBO (CONTRACT)
- Internal marketing communications content to HBO divisions
- Technology asset management, inventory, and procurement for support of R&D, build integration and testing, and creation of real world customer experiences
- TPM/PM duties as needed for various HBO technology initiatives using Agile, Lean, Waterfall, etc.

June-Nov. 2012   Director of Product Management, GAEMS Inc.
- Design of game oriented consumer electronics hardware, guiding manufacturing lines in China, coordinating development and design of art assets, troubleshooting line/assembly issues, shepherding the product through international and 3rd party certification

July 2007-Feb. 2012   Director, Xbox LIVE Policy and Enforcement, Microsoft
- Director level execution on creating a worldwide team to police the Xbox LIVE service, strategic initiatives centered on trends and data from enforcement. Anti-Cheat, piracy, online behavior
- Served as the public spokesperson for Xbox LIVE safety and enforcement, developed marketing, communication plans to outreach to as well as build community and brand
- Technical/Program managed development on AAA games, platform features and implications of new technologies, provided safety/security/privacy expertise to the larger organization
- Directed the design and implementation of systems, tools, and platform features for enforcement across all devices (Agile/Scrum methodology)
- Law enforcement and external 3rd party advocacy group liaison as an expert in safety trends, privacy, and online community behavior

July 2002-July 2007   Technical Program Manager, Security Response, Microsoft
- Company spokesperson to Internet, print/broadcast media during crisis events, created and delivered keynotes and presentations and customer guidance
- Managed product development across Microsoft's product line to create and deliver security updates, privacy policies, and secure code. Techniques included threat modeling, fuzzing, SDL

April 1994-July 2002   Support Tech Lead/ Tech writer/trainer, Microsoft
- Details and responsibilities available on request

Writings and Performances

- **Author,** *A Microsoft Life*, *A Geekster's Paradise*, **and short stories**
- **Performances at various geek culture events such as Penny Arcade Expo, Wootstock, JocoCruiseCrazy, and Dammit Liz Productions**
- **Author, Performer, "*Stepto and Friends: Just Let Me Finish This Level*" a live show at Seattle's Triple Door**
- **Co-Host of The Major Nelson Radio Xbox Podcast 2007-2012**